

How to Use the FRG Telephone Roster (Chain of Concern)

You will be notified through the Family Readiness Group telephone roster (chain of concern) of important information pertaining to the unit and the FRG. The FRG chain of concern is your *primary link* with the Army in the event of a deployment, and it is a means to communicate very important information. Reasons for the chain of concern can range anywhere from planning unit social functions, passing on general information, passing on information on deployment, homecoming, or emergency information. It is one of the most efficient ways of getting the correct information to you in a timely manner. Sending information home through the soldier seldom works effectively.

Participation is not mandatory. The chain of concern, however, functions to keep you in- the-loop and armed with the most up-to-date information concerning the unit. More importantly, it is a means of emergency notification. All spouses, therefore, are strongly encouraged to participate by completing a FRG questionnaire. Ensure that the FRG leader has your current mailing address and telephone number. If you want to keep your phone number confidential or unlisted, just let the FRG leader know of your decision, in writing, on your questionnaire. This way your number will not be printed on the roster; it will only be given to the FRG leader and your unit POC (Point of Contact).

If you plan to leave the area during a deployment, please contact the company FRG representative with a telephone number where you can be reached in the event of an emergency. Please do not put us in a situation where we have to search for you or where we are unable to contact you in an emergency situation. Time is precious during the emergency notification process.

In the event of a deployment, *as soon as the information becomes available*, the Rear Detachment Commander (RDC) will contact the unit FRG leader, and they will initiate the FRG communications network to get the information to you.

In our Family Readiness Groups, the FRG leader will contact the section POC's, and they will personally call each of the families in their chain of concern. **If your telephone number or mailing address changes, contact your key caller to let them know!**

If you have not received a copy of the current FRG phone roster, have your spouse pick one up from the company commander's office to keep near your telephone. Remember, **this roster is strictly confidential**. It should not be used for solicitations or mailing lists of any kind. It is only to be used for FRG purposes. Public access to the telephone numbers on this list could pose a safety risk to FRG members during a deployment, so be careful to **thoroughly destroy outdated copies** of the roster whenever you receive an updated copy, and **keep your current copy secure and near your telephone**.